

RHEA ANGELINE PINTO

PRODUCT THINKER AND DESIGNER

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PERSONAL STATEMENT

Senior UX Designer with 3+ years of experience designing enterprise and internal platforms, specialising in complex workflows, search-heavy systems, and analyst-facing tools.

Experienced in operating within structured delivery environments, embedding user testing into every sprint, and aligning UX decisions with product, engineering, and accessibility constraints.

WORK EXPERIENCE

LSEG

UX DESIGNER

May 2022 - Present

- Led UX work across internal analyst-facing platforms (DBOR, CIQM), focusing on search reliability, task ownership, and cross-system hand offs.
- Worked closely with UX Leads and Product Owners to shape MVP scope, prioritising high-leverage workflow fixes over feature breadth.
- Embedded moderated user testing into every sprint, using recurring behavioural patterns to guide iteration rather than one-off feedback.
- Designed workflows for complex data environments, reducing analyst reliance on spreadsheets and manual workarounds.
- Partnered with Microsoft UX teams and internal engineering to align interaction design with back-end constraints and delivery timelines.
- Delivered developer-ready designs with documented interaction logic, accessibility considerations, and edge cases.
- Contributed to accessibility-compliant solutions (WCAG), improving usability across analyst tools and internal systems.

PAYSAFE GROUP

UX INTERN

Apr 2021 - Sept 2021

- Identified usability and accessibility gaps in internal business portals, contributing to navigation and compliance improvements.
- Supported usability testing and accessibility audits, translating findings into actionable design recommendations.

JUPITER

PRODUCT DESIGN INTERN

Dec 2020 - Feb 2021

- Designed wireframes and UI components for consumer-facing platforms, supporting navigation clarity and visual consistency.
- Contributed to information architecture and accessibility improvements across web and Android interfaces.

CERTIFICATES

Certified Usability Analyst (CUA)

Human Factors International, 2021

UI MASTERCLASS

The Designership @TheMizko

Advanced certificate in Graphic Design

FX School, Andheri

ACCESSIBILITY - TO DESIGN FOR ALL

Interaction Design Foundation

SKILLS

CORE SKILLS

- Enterprise & internal platform design
- Complex workflow and task orchestration
- Search-heavy experiences & information architecture
- User research & sprint-based validation (testing every sprint)
- Accessibility-first design (WCAG-aware)
- Design systems & pattern consistency

UX ENGINEERING & DELIVERY

- Design-to-development handoff (states, edge cases, specs)
- Interaction logic & state modelling
- Accessibility implementation awareness
- Developer-ready documentation
- Working within backend, data, and delivery constraints
- Close collaboration with engineering and product

TOOLS

- Figma
- Figjam
- Adobe After Effects
- Adobe Experience Manager (AEM)
- HTML, CSS (layout, responsive behaviour, accessibility semantics)
- React Native (component-based UI prototyping)

EDUCATION

PGD in Design and Innovation

(2019 - 2020)

ISDI School of Design

BA in ECONOMICS

(2016 - 2019)

Wilson college, Autonomous university

VOLUNTEERING ACTIVITIES

EDITORIAL HEAD

Rotaract Club of Wilson College, 2016-2017

SECRETARY

Rotaract Club of Wilson College, 2017-2018

LANGUAGES

ENGLISH

Professional proficiency